MANIPUR ELECTRICITY REGULATORY COMMISSION
(MnERC)
Old Secretariat Building, North-Block, Block-A, Ground Floor,
Opposite to Office of Principal Accountant General (A&E)
Babupara, Manipur, Imphal – 795001
Website: www.mnerc.mn.gov.in Email: ercmanipur@gmail.com

ORDER

Imphal, the 7th Oct, 2026

No.76/01/2026-MnERC/ 807 : In exercise of the powers conferred under Rule 10 of the Electricity (Rights of Consumers) Rules, 2020, and amendments thereto, and Sections 57, 58 & 59 of the Electricity Act, 2003, and in pursuance of ensuring standards of performance in distribution of electricity, the Manipur Electricity Regulatory Commission hereby specifies the trajectory of the System Reliability Indices viz System Average Interruption Duration Index (SAIDI) and System Average Interruption Frequency Index (SAIFI) targets of the distribution licensee as shown in the table below: -

RELIABILITY INDICES TARGETS FOR MANIPUR

Financial Year	SAIDI Target Total duration (in mins) of outage per month per consumer		SAIFI Target Total frequency (in no.) of outage per month per consumer	
	Urban	Rural	Urban	Rural
FY 2026-27	360	840	12	18
FY 2027-28	330	820	11	16
FY 2028-29	300	800	10	15
FY 2029-30	270	780	9	13
FY 2030-31	240	760	8	12

The distribution licensee shall ensure compliance with the above trajectory. Further, the month-wise reliability indices data shall be furnished to the Commission on a quarterly basis.

07/10/2026

(Soubam Ibopishak Singh)
Chairperson, MnERC